SEEKING TREATMENT





Freedom of Choice

You are free to seek medical care from any doctor or hospital that you wish.

You can locate some providers around the world online at:

Network Search

Emergency Room

The Emergency Room (ER) is only to be used in real emergencies!

Where possible, please seek medical care from doctor's offices, walk-in clinics or urgent care medical facilities.

Student Zone

You can find more information about your insurance plan, how to seek treatment and tracking your claims online in your Student Zone.

Please refer to your welcome email or insurance ID card for your specific Student Zone link.

If you have any questions about locating a provider or checking on the status of a claim, please contact IMG at:

USA Toll Free (855) 731-9445

Direct +1 (317) 927-6806

CustomerCare@IMGlobal.com